



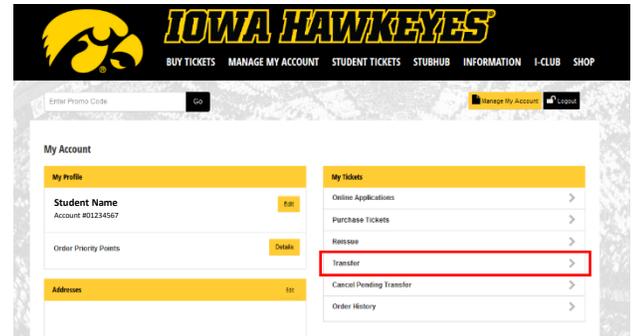
# STUDENT TICKET TRANSFER

## Sending a ticket transfer

Ticket transferring is a convenient way to electronically send game tickets you are unable to use to another student. The recipient of the transfer can print them off and take the printout to scan for entrance at the game.

### STEP 1: LOG INTO YOUR STUDENT ACCOUNT

- Go to [www.HawkeyeSports.com/Tickets](http://www.HawkeyeSports.com/Tickets) and log in
- On the **My Account** screen, select **Transfer** under My Tickets



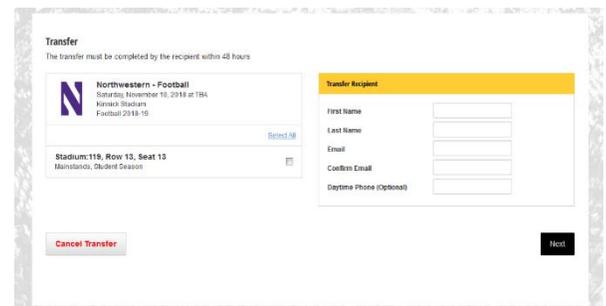
### STEP 2: SELECT GAME TO TRANSFER

- Only season ticket holders are able to use the electronic ticket transfer
- Only one event may be transferred per transaction

### STEP 3: ENTER RECIPIENT DETAILS

- Indicate seats to transfer by clicking **Select All**
- Enter the name and email of the recipient

**IMPORTANT:** Student tickets may only be transferred to another University of Iowa student. Make sure to enter the email associated with the student's account on [HawkeyeSports.com/StudentTickets](http://HawkeyeSports.com/StudentTickets). **Please note, the email associated with a student's account may be different than the student's University email!** If you are unsure about the correct email address, please contact the intended recipient to verify.



### STEP 4: REVIEW & CONFIRM

- Verify all information is correct and select **Yes, Make Transfer**
- A confirmation screen and email will appear after a successful invitation has been sent
- The recipient has 48 hours to successfully accept the ticket transfer
- An email confirmation will be sent once the recipient has successfully accepted the ticket transfer
- To cancel a transfer, go to the **My Account** screen and select **View/Cancel Pending Transfers**